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# Impact of Artificial Intelligence on Human Behaviour & Well-Being- an Empirical Analysis

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**Abstract-** The widespread use of Artificial Intelligence (AI) has transformed civilization and greatly affected human behavior and well-being. This empirical study examines and quantifies AI's various effects on behavior and well-being. This study examines the complex interaction between AI and human behavior across domains using a comprehensive literature review and a variety of empirical data sources. It examines how AI-driven personalisation, recommendation systems, and content curation affect people's preferences and interactions. AI's impact on healthcare, education, and mental health is also examined. The empirical investigation also covers AI's ethical and societal ramifications, including data privacy, algorithmic biases, and the psychological effects of AI-driven social media platforms. It quantifies AI's impact on job markets and economic behaviors, revealing labor force prospects and difficulties. This study also examines how AI improves healthcare, education, and convenience. This research seeks to understand how AI is changing human behavior and well-being through rigorous statistical analysis and data-driven investigation. The findings can help students, professionals, and society safely and ethically navigate AI technologies. This study emphasizes the need for a balanced strategy to exploit AI's benefits while minimizing its potential harm to individuals and societies. The main aim of the research is to identify & analyse the variables related to artificial intelligence which impacts on human behaviour & well-being.

**Keywords:** Human Behaviour, Well-Being, Artificial Intelligence, Mental Status

## Introduction

The rapid growth of Artificial Intelligence (AI) has heralded a period of significant change in many parts of our lives. Human behavior and well-being are two of the most important sectors that AI is altering. The impact of AI on how people think, behave, and interact with the environment is growing, and it brings with it both incredible opportunities and possible challenges. We investigate the multifaceted impact of AI on human behavior and well-being in this investigation. As AI systems continue to improve and integrate into our daily lives, their

influence may be seen in a variety of industries, from healthcare and education to social media and the workplace. Understanding these consequences is critical for individuals, societies, and students as we traverse the tangled web of technological growth and our collective human experience. This study considers both the positive and negative implications of AI. On the one hand, AI's ability to tailor experiences, deliver novel healthcare solutions, and boost mental well-being is improving many people's quality of life. Concerns about privacy, employment displacement, and ethical quandaries, on the other hand, loom large, presenting fundamental considerations about the ethical usage and regulation of AI technologies. Throughout this investigation, the authors examine particular situations where AI is influencing how humans behave, make decisions, and achieve happiness. We will also discuss the ethical concerns and obstacles that come with incorporating AI into our daily lives. Finally, we hope to provide light on the complex and dynamic interaction between AI, human behavior, and well-being, emphasizing the importance of responsible AI development as well as smart social responses to this transformational force.

### Review Literature

Personalization algorithms driven by artificial intelligence play a vital part in the process of molding human behavior. In his book "The Filter Bubble," Eli Pariser (2011) investigates how personalized web content might lead to the construction of information silos by presenting users with content that is tailored to their interests and, as a result, may restrict their exposure to a variety of points of view. This phenomena influences the decisions and preferences of individuals in spheres such as the intake of news and interactions conducted online. In addition, the research conducted by Nicholas A. Christakis and James H. Fowler (2009) and titled "The Hidden Influence of Social Networks" discusses the ways in which AI-powered social networks and platforms have the potential to influence human behaviors, such as decisions regarding one's political beliefs and one's health, through the dissemination of information among social circles. The fields of healthcare and well-being stand to benefit tremendously from the application of AI. In their paper titled "Artificial Intelligence in Health Care: Anticipating Challenges to Ethics," the law firm Allen & Overy LLP (2018) digs into the ethical implications that surround the use of AI in healthcare, with an emphasis on the effects that it has on patient well-being. Artificial intelligence has the potential to improve healthcare by enhancing diagnosis, treatment recommendations, and patient monitoring, which will ultimately have a positive impact on individual well-being. In addition, studies such as "Machine Learning and Mental Health: A Review" by Dwyer et al. (2018) investigates how AI and machine learning might contribute to overall well-being by providing mental health support and interventions.

The impact that artificial intelligence has on human conduct and well-being raises ethical questions. The research conducted by Latanya Sweeney (2013) and titled "Discrimination in Online Ad Delivery" sheds light on the ways in which artificial intelligence algorithms can perpetuate bias and discrimination, hence influencing the user experiences and behaviors that occur online. In addition, Nick Bostrom and Eliezer Yudkowsky's (2014) book titled "The Ethics of Artificial Intelligence" goes into the ethical considerations related with artificial intelligence (AI) and addresses the impact that AI has on human values, decision-making, and well-being. Education and learning are also impacted by AI's reach and effect. In their report titled "The Impact of Artificial Intelligence on Learning and Teaching," researchers at the Joint Research Centre of the European Commission (2020) address the role that AI plays in personalized learning as well as its impact on the educational outcomes and the overall wellbeing of students.

The article "Improving Student Well-Being: AI in Education," which can be found on the Microsoft Education website, investigates how AI-driven educational tools might improve student engagement and general well-being by adjusting to individual students' preferred methods of learning. The use of artificial intelligence (AI) algorithms on social media platforms has a huge impact on users' behavior online. The article "The Spread of True and False News Online" by Vosoughi et al. analyzes how artificial intelligence-driven social media platforms might affect the dissemination of information, including fake news, and how this can have an effect on user behavior. Shoshana Zuboff's (2019) article titled "The Age of Surveillance Capitalism" explores the privacy and behavioral consequences of AI-powered surveillance capitalism in the digital age. This article

highlights the necessity to strike a balance between the convenience of technology and the well-being of its users.

There is great cause for concern regarding the impact that AI will have on job losses and economic activity. The article "The Future of Employment: How Susceptible Are Jobs to Computerization?" written by Frey and Osborne (2017) explores the potential effects that AI could have on job displacement and the implications that this could have for economic well-being. Additionally, papers such as "AI and the Economy" by the National Bureau of Economic Research (2020) evaluate the economic consequences of AI, including its impact on productivity, income distribution, and employment rates, among other factors. In many contexts, the application of AI has a beneficial effect on people's health and happiness. In a report titled "AI for Good: How Artificial Intelligence Can Help Solve Global Challenges," the United Nations underlines the role that AI plays in solving global challenges such as healthcare, education, and overall well-being. In addition, "AI and Assistive Technologies for People with Disabilities," published by the World Health Organization (WHO), explores the ways in which assistive devices driven by artificial intelligence might improve the health and independence of people who have impairments.

### **Research Methodology**

Artificial Intelligence (AI) has a big effect on how people act in many ways. A lot of different areas are affected by it, from healthcare and banking to entertainment and socializing. The present research is descriptive in nature & analyzed the impact of AI on human behavior & well-being. The existing study's responses retrieved from structured questionnaire by taking sample size of 110 students. The responses received on 4-point likert scale. Both primary & secondary data has been taken for the study. The secondary sources captured from websites, published articles & journals.

### **Objectives of the study**

- To identify variables related to artificial intelligence which impacts on human behaviour& well-being
- To quantitatively assess variables related to artificial intelligence which impacts on human behaviour& well-being

### **Hypothesis of the study**

H01: There is no significant variables related to artificial intelligence which impacts on human behaviour& well-being

Ha1: There is significant variables related to artificial intelligence which impacts on human behaviour& well-being

### **Artificial Intelligence on Human Behaviour**

Artificial Intelligence (AI) exerts a significant influence on human behavior across multiple dimensions. The impact of this phenomenon is seen in various sectors, encompassing healthcare, finance, entertainment, and social relationships.

### **The following are few significant manners in which artificial intelligence (AI) influences human behavior:**

- AI-powered recommendation systems utilize algorithms to analyze user data and preferences, hence customizing content and product suggestions. The phenomenon of personalisation has the potential to exert a significant impact on individuals' purchasing decisions, media consumption patterns, and literary or auditory preferences, thereby molding their behavior and choices.
- The material displayed on social media platforms is determined by artificial intelligence algorithms. The curation of users' feeds is determined by their individual interests and patterns of engagement, resulting in the formation of echo chambers and filter bubbles that have the potential to strengthen preexisting ideas and behaviors.
- The integration of artificial intelligence (AI) in the healthcare sector has the potential to facilitate disease prediction and prevention, enable the development of tailored treatment strategies, and enhance patient

health monitoring. The promotion of better lifestyles and adherence to medical recommendations can be facilitated by it.

- The utilization of artificial intelligence in educational platforms enables the customization of lessons and feedback to cater to the unique learning styles of individuals. This phenomenon has the potential to impact the manner in which students acquire knowledge and actively participate in educational materials.
- The utilization of AI chatbots and virtual assistants for customer service is experiencing a notable rise. Customer encounters can be influenced and shaped by them, ultimately impacting user pleasure and loyalty.
- The economic ramifications of automation facilitated by artificial intelligence (AI) can have significant implications for employment markets and the distribution of income, thereby exerting influence on individuals' career decisions and economic conduct.
- The field of cybersecurity employs artificial intelligence (AI) techniques with the purpose of identifying and addressing cyber threats. This factor impacts the strategies employed by individuals and organizations in safeguarding their online activities and data.
- The field of advertising encompasses AI-driven platforms that employ advanced algorithms to analyze consumer data (Sewta, P., 2017), hence facilitating the delivery of highly targeted advertisements. The presentation of targeted products and services has the potential to impact consumer behavior by increasing their likelihood of interest.
- The issue of bias and fairness arises in the context of AI algorithms, as these algorithms have the potential to inadvertently perpetuate prejudices that exist within the training data. The aforementioned phenomenon has the potential to result in discriminatory consequences, hence influencing the conduct and prospects of specific demographic cohorts.
- The ethical implications of AI's capacity to produce deepfake content and manipulate information are significant, since they have the potential to impact trust in digital media and give rise to ethical concerns over the veracity of content (P, P. M., et.al., 2021).
- The influence of AI-generated content, including music and art, on individuals' choices and preferences in the realm of entertainment is noteworthy.

### Artificial Intelligence on Well-Being

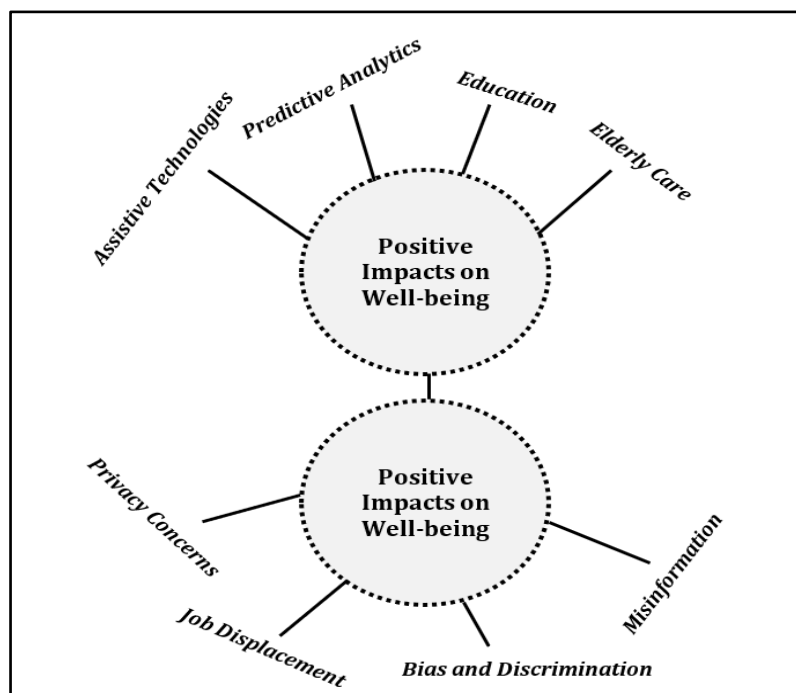


Figure: AI's Positive & Negative Impact on Well-Being

Artificial Intelligence (AI) has the potential to significantly impact human well-being in various ways, both positively and negatively.

Positive Impacts on Well-being	The utilization of AI-powered assistive devices has the potential to improve the overall well-being of those with disabilities through the provision of communication aids, mobility assistance, and increased autonomy (Sharma, S. (2021)).
	Artificial intelligence (AI) has the potential to be utilized for the purpose of forecasting and mitigating accidents, disasters, and public health outbreaks, thereby making significant contributions towards enhancing general safety and well-being.
	Educational platforms utilizing artificial intelligence have the capability to tailor their approach to accommodate the unique learning styles of individual pupils, so enhancing educational achievements and fostering a sense of self-assurance and overall mental and emotional welfare.
	The utilization of artificial intelligence (AI)-powered robotics and intelligent home systems has the potential to contribute significantly to the field of senior care. These advanced technologies may effectively monitor the health status of elderly individuals, offer timely reminders for medicine intake, and establish a secure living environment for them.
Negative Impacts on Well-being	The acquisition and examination of individualized data by artificial intelligence (AI) systems may give rise to apprehensions regarding privacy and have the potential to engender a perception of being under constant observation, so influencing one's overall state of well-being (Patra. Et.al., 2018).
	The implementation of automation and artificial intelligence (AI) in many work settings has the potential to result in the displacement of jobs and create economic instability, thereby impacting the financial well-being of individuals.
	The proliferation of AI-generated material, encompassing deepfakes and fabricated news, has the potential to disseminate false information, undermine trust, and have detrimental consequences on the overall welfare of society (Irfan, S. B. (2019)).
	If AI algorithms are inadequately built and evaluated, they possess the potential to sustain biases and prejudice, resulting in inequitable treatment and diminished welfare for underrepresented populations.

## Result And Discussion

**Table 1: Reliability Statistics**

Reliability Statistics	
Cronbach's Alpha	Number of Items
.897	10

Table 1 presents the results of the reliability statistics analysis, indicating that the Cronbach Alpha test yielded a value of 0.897 (N=10), surpassing the established criterion of 0.70. Hence, there is a notable presence of internal consistency among the variables being examined, thereby enabling the possibility of conducting additional statistical tests to facilitate a more comprehensive analysis.

**Table 2: Descriptive Statistics**

<b>Descriptive Statistics</b>					
	<b>N</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Mean</b>	<b>Std. Deviation</b>
Healthcare Advancements	110	1	4	3.28	.718
Personalized Medicine	110	1	4	3.61	.627
Mental Health Support	110	1	4	4.91	.327
Remote Monitoring	110	1	4	5.78	.332
Social Isolation	110	1	4	2.97	.778
Ethical Dilemmas	110	1	4	3.93	.712
Addiction	110	1	4	5.21	.298
Decision-Making	110	1	4	4.76	.345
Autonomous Vehicles	110	1	4	4.03	.397
Emotional and Mental Well-being	110	1	4	5.02	.312
Valid N (listwise)	110				

Table 2 shows the descriptive statistics. Descriptive statistics are used to summarize and describe the main characteristics of a dataset, such as measures of central tendency (like mean and median) and measures of variability (like standard deviation and range). The minimum column displays the lowest score for each test, which is the lowest score given by any respondent, and the maximum column displays the greatest score given by any respondent for that particular statement. The variable “Remote Monitoring” having highest mean value (Mean= 5.78, S.D.=.332) whereas Social Isolation found the least impact under the study having lowest mean value (Mean=2.97, S.D.=.778).

**Table 3: One-Sample Statistics**

<b>One-Sample Statistics</b>				
	<b>N</b>	<b>Mean</b>	<b>Std. Deviation</b>	<b>Std. Error Mean</b>
Healthcare Advancements	110	3.28	.718	.027
Personalized Medicine	110	3.61	.627	.031
Mental Health Support	110	4.91	.327	.029
Remote Monitoring	110	5.78	.332	.036
Social Isolation	110	2.97	.778	.038
Ethical Dilemmas	110	3.93	.712	.022
Addiction	110	5.21	.298	.041
Decision-Making	110	4.76	.345	.035
Autonomous Vehicles	110	4.03	.397	.028

Emotional and Mental Well-being	110	5.02	.312	.032
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Table 3 examined the one sample statistics for this research&analysed the “impact of artificial intelligence on human behaviour& well-being”. The findings of the study stated that issue “Remote Monitoring” (Mean= 5.78, S\_D. = .332 and S\_Error=.036) influence the most followed by “Addiction” (Mean= 5.21, S\_D. = .298 and S\_Error=.041). “Social Isolation” (Mean= 2.97, S\_D. = .778 and S\_Error=.038) found to be the least influencing factor under this research.

**Table 4: One-Sample T test**

One-Sample Test						
	Test Value = 0					
	T	Df	Sig. (2-tailed)	Mean Difference	95% Confidence Interval of the Difference	
					Lower	Upper
Healthcare Advancements	107.816	109	.000	3.975	4.89	4.12
Personalized Medicine	98.479	109	.000	4.226	4.78	4.11
Mental Health Support	128.976	109	.000	3.869	4.67	3.97
Remote Monitoring	168.478	109	.000	4.871	4.42	3.78
Social Isolation	72.913	109	.000	2.983	2.76	3.21
Ethical Dilemmas	94.336	109	.000	4.568	4.63	4.10
Addiction	157.871	109	.000	4.279	4.28	4.02
Decision-Making	119.761	109	.000	3.992	4.33	3.91
Autonomous Vehicles	110.207	109	.000	3.977	4.47	4.05
Emotional and Mental Well-being	143.654	109	.000	4.210	4.41	4.13

The One-Sample T test findings are shown in Table 4, and it is a statistical test used to detect whether the mean of a sample differs significantly from a known or hypothesized population mean. Sig. (2-tailed) displays the p-value for each test, which is the likelihood of finding a T-value that is as extreme or more extreme than the observed value, if the null hypothesis (no difference between the sample mean and the hypothesized population mean) is true. A p-value of less than 0.05 is usually regarded as statistically significant. The variable "Remote Monitoring" has the highest T-test value (168.478), while the variable "Social Isolation" has the lowest T-test value (72.913).

**Hypothesis testing**

By using the statistical tests, the findings of the study documented that null hypothesis “there is no significant variables related to artificial intelligence which impacts on human behaviour& well-being” is rejected and



alternative hypothesis “there is significant variables related to artificial intelligence which impacts on human behaviour& well-being “ is accepted.

### Findings of the study

- Artificial intelligence (AI) can improve corporate and individual decision-making. This technology can aid business strategy and personal decision-making. AI guidance or analysis may be used to make important decisions.
- Artificial intelligence (AI)-powered autonomous vehicles can change driving behavior. For instance, driverless vehicles could change commuting habits, reducing traffic and congestion.
- Mental health apps and chatbots use AI to help and treat mental health issues. These factors may affect stress, anxiety, and depression management.
- Privacy concerns arise when artificial intelligence (AI) systems collect and analyze large amounts of personal data. People may change their internet behavior or be more cautious with personal information.
- AI aids medical diagnosis, treatment, and medication discovery. Early disease detection and better healthcare interventions can improve patient well-being.
- AI can use genetic and health data to build individualized treatment regimens that reduce pharmaceutical side effects and improve efficacy.
- AI-powered chatbots and mental health apps can help stress, anxiety, and depression sufferers get fast and effective care.
- AI can provide remote health monitoring, allowing patients to receive care from home and relieving healthcare systems.
- Overusing AI-driven communication and entertainment platforms may lead to social isolation and lower well-being, especially among younger generations.
- AI in decision-making, such as self-driving cars making ethical judgments, might pose moral issues and affect mental health.
- AI-powered social media and gaming platforms may promote addiction, hurting mental and emotional health.

### Conclusion

The influence of artificial intelligence (AI) on human behavior can be broken down into a number of categories, including personalization, decision-making, social interactions, and ethical considerations. As AI technologies improve and become increasingly interwoven into various facets of our life, so does the scope of its influence, which is ever expanding. A fundamental task for society is to exercise responsible management of this influence and to harness its power. It is vital to prioritize the development of ethical AI, implement solid rules, and ensure that AI technologies are utilized ethically and transparently. This will allow us to maximize the beneficial influence that AI will have on well-being while mitigating the potential negative implications. In addition, continued research and raising awareness among the general public are also essential components for comprehending and managing the complicated relationship that exists between AI and well-being.

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